

## Web-1 Hosting Domain Registration & Transfer Agreement

This Domain Registration or Transfer Agreement (this "Agreement") is between WEB-1 HOSTING, LP, a Limit Partnership formed under the laws of the State of *Texas* with its principal office at P.O. Box 2752, Spring, TX 77383 ("Web-1") and the person (individual or legal person) whose signs Web-1's service order and set up form (the "Order") incorporating this Agreement by reference ("Customer"). This Agreement governs Customer's rights and privileges concerning the purchase of domain names or the transfer of domain names by Web-1 on behalf of the Customer.

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- **Services.** Web-1 will provide one of two services on behalf of the Web Hosting Customer.
- (a) Registration. Web-1 offers, as a value added service, free domain registration with a new Web Hosting account. Free registration is provided per the **Term** and **Fees** described in this document. Registration shall be provided through a third party, ICANN accredited domain registrar. As of June 1, 2003 the registrar of choice shall be Tucows OpenSRS. Web-1 also offers registration services for new domains should the Customer desire to choose Web-1 as the registrar. Domains register by Web-1 Hosting on behalf the Customer in addition to the first domain will not be free to the Customer.
- **(b) Transfer.** Web-1 offers, as a value added service, free domain transfers for previously registered domain names. A domain transfer is defined as the 'moving' of a domain from one registrar to another. For the use of this agreement, a "**Domain Transfer**" shall mean the transferring of a Customer's domain from one registrar to the registration service provided by Web-1 Hosting through its third-party registrar. As of June 1, 2003 the registrar of choice shall be Tucows OpenSRS.
- 2. **Term.** The initial service term of the Agreement shall begin on the date that Web-1 generates an e-mail message to Customer announcing the activation of the Customer's account (the "Service Commencement Date") and shall continue for one year from that date. (the "Initial Term"). Upon expiration of the Initial Term, this Agreement shall **not** automatically renew. Should the Customer wish to continue to have Web-1 serve as

the registrar for their domain, they may renew the domain for a agreed on number of years (each a "**Renewal Term**") unless Web-1 or Customer provides the other with written notice of non-renewal at least thirty (30) days prior to the expiration of the Initial Term or then-current Renewal Term, as applicable. The Initial Term and any Renewal Term may be referred to collectively in this Agreement as the "**Term.**"

# 3. Payments.

**(a) Fees**. If a domain is registered on behalf of the Customer, not in relation to the free domain provided at initial sign-up, the Customer agrees to the following regulations. Fees are payable in advance on the first day of each billing cycle. Customer's billing cycle shall a calendar year or the agreed on number of calendar years, as indicated on the Order. Web-1 may require payment in full of the first fee before beginning service. If the Order provides for credit/debit card billing, Customer authorizes Web-1 to bill subsequent fees to the credit/debit card on or after the first day of each billing cycle during the Term of this Agreement; otherwise Web-1 will invoice Customer via electronic mail to the Primary Customer Contact listed on the Order. Invoiced fees may be issued on or before the 1<sup>st</sup> day of each billing cycle, and the fees shall be due on the 14<sup>th</sup> day following invoice date, but in no event earlier than the first day of each billing cycle.

Payments must be made in United States dollars. Customer is responsible for providing Web-1 with changes to billing information (such as credit card expiration, change in billing address) At its option, Web-1 may accrue charges to be made to a credit/debit card until such charges exceed \$10.00. Web-1 may charge interest on overdue amounts at the lesser of 1.5% per month or the maximum non-usurious rate under applicable law. Web-1 may suspend the service without notice if payment for the service is overdue. Fees not disputed within thirty (30) days of due date are conclusively deemed accurate. Customer agrees to pay Web-1's reasonable reinstatement fee following a suspension of service for non-payment, and to pay Web-1's reasonable costs of collection of overdue amounts, including collection agency fees, attorney fees and court costs.

- (b) **Fee Increases.** Web-1 may increase its fees for services effective the first day of a Renewal Term by giving notice to Customer of the new fees prior to the beginning of the Renewal Term, and if Customer does not give a notice of non-renewal as provided in <u>Section 2</u> above, the Customer shall be deemed to have accepted the new fee for that Renewal Term and any subsequent Renewal Terms (unless the fees are increased in the same manner for a subsequent Renewal Term).
- (c) Taxes. At Web-1's request Customer shall remit to Web-1 all sales, VAT or similar tax imposed on the provision of the services (but not in the nature of an income tax on Web-1), regardless of whether Web-1 fails to collect the tax at the time the related services are provided.
- (d) Early Termination. There shall be no early termination of domain registrations or transfers. The Customer may choose to terminate their web hosting account at any time however no refund will be given for the remainder of calendar years set forth in the Order.
- (e) Free Domain. The Customer may receive a domain name Registration or Transfer at the start of a new Web Hosting Account. The customer shall receive this domain Registration or Transfer free of charge provided that they remain a customer of Web-1 for an amount of time no shorted than ninety (90) calendar days from the Initial Term. Should the customer decide to discontinue their Web Hosting account prior to 90 days the customer shall be responsible for paying a registration fee equal to a one year registration of the same top level domain ("TLD") for all agreed on Terms in US dollars to Web-1 Hosting for domain registration services.
- **4. Law/AUP**. Customer agrees to use the service in compliance with applicable law and Web-1's Acceptable Use Policy posted at <a href="http://www.web-1hosting.net/policies/">http://www.web-1hosting.net/policies/</a> (the "AUP"), which is hereby incorporated by reference in this Agreement. Customer agrees that Web-1 may, in its reasonable commercial judgment consistent with industry standards, amend the AUP from time to time to further detail or describe

reasonable restrictions and conditions on Customer's use of the Services. Amendments to the AUP are effective on the earlier of Web-1's notice to Customer that an amendment has been made, or the first day of any Renewal Term that begins subsequent to the amendment. Customer agrees to cooperate with Web-1's reasonable investigation of any suspected violation of the AUP. In the event of a dispute between Web-1 and Customer regarding the interpretation of the AUP, Web-1's commercially reasonable interpretation of the AUP shall govern.

- 5. Customer Information. Customer represents and warrants to Web-1 that the information he, she or it has provided and will provide to Web-1 for purposes of establishing and maintaining the service is accurate. If Customer is an individual, Customer represents and warrants to Web-1 that he or she is at least 18 years of age. Web-1 may rely on the instructions of the person listed as the Primary Customer Contact on the Order with regard to Customer's account until Customer has provided a written notice changing the Primary Customer Contract.
- 6 Indemnification. Customer agrees to indemnify and hold harmless Web-1, Web-1's affiliates, and each of their respective officers, directors, agents, and employees from and against any and all claims, demands, liabilities, obligations, losses, damages, penalties, fines, punitive damages, amounts in interest, expenses and disbursements of any kind and nature whatsoever (including reasonable attorneys fees) brought by a third party under any theory of legal liability arising out of or related to the actual or alleged use of Customer's services in violation of applicable law or the AUP by Customer or any person using Customer's log on information, regardless of whether such person has been authorized to use the services by Customer.

#### 7. Disclaimer of Warranties.

Web-1 DOES NOT WARRANT OR REPRESENT THAT THE SERVICES WILL BE UNINTERRUPTED, ERROR-FREE, OR COMPLETELY SECURE. TO THE EXTENT PERMITTED BY APPLICABLE LAW Web-1 DISCLAIMS ANY AND ALL WARRANTIES INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NONINFRINGEMENT. TO THE EXTENT PERMITTED BY APPLICABLE LAW, ALL SERVICES ARE PROVIDED ON AN "AS IS" BASIS.

## 8. Limitation of Damages.

NEITHER PARTY SHALL BE LIABLE TO THE OTHER FOR ANY LOST PROFITS, OR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE LOSS OR DAMAGE OF ANY KIND, OR FOR DAMAGES THAT COULD HAVE BEEN AVOIDED BY THE USE OF REASONABLE DILIGENCE, ARISING IN CONNECTION WITH THE AGREEMENT, EVEN IF THE PARTY HAS BEEN ADVISED OR SHOULD BE AWARE OF THE POSSIBILIY OF SUCH DAMAGES.

NOTWITHSTANDING ANYTHING ELSE IN THE AGREEMENT TO THE CONTRARY, THE MAXIMUM AGGREGATE LIABILITY OF Web-1 AND ANY OF ITS EMPLOYEES, AGENTS OR AFFILIATES, UNDER ANY THEORY OF LAW (INCLUDING BREACH OF CONTRACT, TORT, STRICT LIABILITY, AND INFRINGEMENT) SHALL BE A PAYMENT OF MONEY NOT TO EXCEED THE AMOUNT PAYABLE BY CUSTOMER FOR THREE MONTHS OF SERVICE.

**10.** Requests for Customer Information. Customer agrees that Web-1 may, without notice to Customer, (i) report to the appropriate authorities any conduct by Customer or any of Customer's Customers or end users that Web-1 believes violates applicable law, and (ii) provide any information that it has about Customer or any of its Customers or end users in response to a formal or informal request from a law enforcement or regulatory agency or in response to a formal request in a civil action that on its face meets the requirements for such a request.

- **Notices.** Notices to Web-1 under the Agreement shall be given via electronic mail to the e-mail address posted for Customer support on <a href="http://www.web-1hosting.net/company/contact.html">http://www.web-1hosting.net/company/contact.html</a>. Notices to Customer shall be given via electronic mail to the individual listed as the Primary Customer Contact on the Order. Notices are deemed received on the day transmitted, or if that day is not a business day, on the first business day following the day delivered. Customer may change his, her or its notice address by a notice given in accordance with this Section.
- **14.** *Force Majeure*. Web-1 shall not be in default of any obligation under the Agreement if the failure to perform the obligation is due to any event beyond Web-1's control, including, without limitation, significant failure of a portion of the power grid, significant failure of the Internet, natural disaster, war, riot, insurrection, epidemic, strikes or other organized labor action, terrorist activity, or other events of a magnitude or type for which precautions are not generally taken in the industry.
- 15. Governing Law/Disputes. The Agreement shall be governed by the laws of the State of Texas, exclusive of its choice of law principles, and the laws of the United States of America, as applicable. The Agreement shall not be governed by the United Nations Convention on the International Sale of Goods. EXCLUSIVE VENUE FOR ALL DISPUTES ARISING OUT OF OR RELATING TO THE AGREEMENT SHALL BE THE STATE AND FEDERAL COURTS IN HARRIS COUNTY, TEXAS, AND EACH PARTY AGREES NOT TO DISPUTE SUCH PERSONAL JURISDICTION AND WAIVES ALL OBJECTIONS THERETO.
- **Miscellaneous.** Each party acknowledges and agrees that the other party retains exclusive ownership and rights in its trademarks, service marks, trade secrets, inventions, copyrights, and other intellectual property. Neither party may use the other party's name or trade mark without the other party's prior written consent. The parties intend for their relationship to be that of independent contractors and not a partnership, joint venture, or employer/employee. Neither party will represent itself to be agent of the other. Each party acknowledges that it has no power or authority to bind the other on any agreement and that it will not represent to any person that it has such power or authority. This Agreement may be amended only by a formal written agreement signed by both parties. The terms on Customer's purchase order or other business forms are not binding on Web-1 unless they are expressly incorporated into a formal written agreement signed by both parties. A party's failure or delay in enforcing any provision of the Agreement will not be deemed a waiver of that party's rights with respect to that provision or any other provision of the Agreement. A party's waiver of any of its right under the Agreement is not a waiver of any of its other rights with respect to a prior. contemporaneous or future occurrence, whether similar in nature or not. The captions in the Agreement are not part of the Agreement, but are for the convenience of the parties. The following provisions will survive expiration or termination of the Agreement: Fees, indemnity obligations, provisions limiting liability and disclaiming warranties, provisions regarding ownership of intellectual property, these miscellaneous provisions, and other provisions that by their nature are intended to survive termination of the Agreement. There are no third party beneficiaries to the Agreement. Neither insurers nor the Customers of resellers are third party beneficiaries to the Agreement. Customer may not transfer the Agreement without Web-1's prior written consent. Web-1's approval for assignment is contingent on the assignee meeting Web-1's credit approval criteria. Web-1 may assign the Agreement in whole or in part.

This Agreement together with the Order and AUP constitutes the complete and exclusive agreement between the parties regarding its subject matter and supercedes and replace any prior understanding or communication, written or oral.